



Friendship Works Criteria and Thresholds

As a voluntary service, we only accept referrals with *explicit consent* from the young person/caregiver.

Referrals sent by a professional with no direct contact with the family will be rejected.

	Under 18's Service	Care Experienced Service (18 to 25)
Age at referral	Age 5 to 16	Age 17.5 to 23
Location	Pan London*	Pan London*
Who and what we can support with as a volunteer mentor service	Experiences of multiple disadvantages including but not limited to parental mental illness, young carer, neglect and abuse, poverty, looked after child. A need for a long-term mentor including but not limited to difficulties at school, challenges with peers, isolation, limited access to opportunities, low self-esteem.	Care experienced (including but not limited to residential care, kinship care, adoption, fostering, special guardianship order). A need for a long-term mentor including but not limited to loneliness, low self-esteem, limited support network, low mood and anxiety.



<p>Who and what we <i>cannot</i> support with as a volunteer mentor service</p>	<p>Caregiver(s) and/or child in a current period of crisis or high risk e.g. criminal involvement, violence in the home, unmanaged mental illness.</p> <p>Instances of significant domestic abuse in the home within the past 12 months.</p> <p>Suicide attempts within the past 12 months.</p> <p>Caregiver(s) and/or child who are unable to engage with and maintain a long-term mentoring match e.g. current court proceedings relating to parental involvement.</p>	<p>Young person in a current period of crisis or high risk e.g. criminal involvement, violence in the home, unmanaged mental illness.</p> <p>Instances of significant domestic abuse in the home within the past 12 months.</p> <p>Any suicide attempts within the past 12 months.</p> <p>Young person unable to engage with and maintain a long-term mentoring match.</p>

**Please be advised there can sometimes be a delay in matching volunteers for young people residing in outer London boroughs due to volunteer availability.*